



P.O. Box 69, Layton, Utah 84041 * Phone: 801-771-4010 * Fax: 801-771-0485
Email: bopress@bobunny.com

Wholesale Policies

Minimum Orders

- Opening order minimum is \$300.00 Re-order minimum is \$100.00

New Accounts

- To become a BoBunny customer fax or mail a completed and signed wholesale application, as well as a copy of your re-sale certificate, sales tax license, or completed exemption certificate to BoBunny Press (see contact information above). New international customers must include an equivalent business document. A signed application must be received prior to order shipment. Wholesale applications are available at www.bobunny.com.

Inactive Accounts

- Please be aware that any BoBunny account that remains inactive for one year is subject to deletion. Retailers with deleted accounts must re-apply for a new account before a new order can be placed. Please see the information listed on this page for new account application procedures. All new accounts require a \$300 minimum opening order.

Placed Orders

- Please allow 8-10 business days to process your orders. Allow extra time during special releases and trade shows.
- Complete MasterCard or VISA information must be included with submitted orders. Include 3-digit security code, expiration date, billing address, and ZIP code.
- Orders submitted without complete credit information may be cancelled.

Credit Terms

- **AS OF JANUARY 1 2008, BOBUNNY PRESS IS NOT OFFERING NEW LINES OF CREDIT.**
- International accounts require prepayment. For U.S. customers, the credit application must be completed, signed and faxed or mailed to BoBunny Press. New stores must be in business at least two years in order to apply for credit terms, and have had a current account with BoBunny Press for at least one year. You will be notified of terms upon approval. Prepayment is required for all orders or partial order exceeding the credit limit. Reorders causing the credit limit to be exceeded will be held pending the pay-down of previous balances. Invoices are due within terms from date of invoice. Orders for accounts over 10 days past due will be held pending payment of past due amounts. Further account delinquency will precipitate order cancellation, revocation of credit terms and collections action, which includes an additional 35% charge.

Backorders

- When establishing your account, please indicate whether or not you accept backorders. Backorders will ship unless you indicate otherwise. If backordered items are not available to ship within 120 days, backorders may be cancelled. Shipping will be charged for all domestic backorders that were not part of an order that received free shipping through a special offer. Backorders will not ship to international accounts unless specifically requested through Customer Service. If an account is past due or on hold, all backorders may be cancelled.

Shipping

- Alaska, Hawaii, and residential addresses are subject to additional shipping charges.

Damages/Shortages

- Stores are responsible to check orders at time of receipt. Damages or shortages must be reported within 15 days of the invoice date of goods in order for a claim to be honored. You may be required to submit original packaging for inspection before credit for damaged products will be honored.

Returns/Restocking

- No returns are allowed without authorization (RMA) from BoBunny.
- Returned merchandise will incur a 15% restocking charge. This includes restocking of unpaid merchandise.

Specials

- Substitutions of other product can be used to meet special requirements for release specials, unless otherwise noted.
- Orders divided into multiple ship dates by store do not qualify for specials.
- Shipping cost is not to be used in calculating order total to qualify for specials.
- Free shipping is to continental US only. Free shipping is only offered for qualified orders through special offers.
- Multiple specials may not be combined, and no other discounts apply to special offers.

Customer Events and Donations

- Please submit event sponsorship and donation requests to Bobunny by email to bopress@bobunny.com. No more than five requests will be accepted per month. Two of these requests are selected at random each month. Each customer is limited to being selected only one time in a 12 month period.